

ESSENTIAL DUTIES Include but are not limited to:

Title: Assistive Technology User Support Technician

Reports to: Assistant Director of Exceptional Student Services

Primary Function: Provide technical support, installation, and maintenance of assistive technology hardware, software, and devices

Assistive Technology User Support Technician Job Responsibilities include but are not limited to:

- Install and configure hardware and software; diagnose and solve user problems.
- Preview new AT software, research requirements/compatibility.
- Purchase AT related items and maintain inventory.
- Support and train team members and students on implementation of A.T. hardware and software.
- Collaborate with teachers to prepare instructional and communication supports for students.
- Identify, design, and modify curriculum format to meet student needs.
- Program and support AAC devices.
- Provide technical support for ESS Department.